

For Nylon Carpets Only

BEAULIEU® of AUSTRALIA

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Resistain®

MAINTENANCE GUIDE

► TAKING CARE OF YOUR CARPET ALL YEAR ROUND

Careful maintenance is the key if you want to maximise enjoyment of your carpet. It will keep its appearance, and regular cleaning is also essential for a healthier indoor environment.

Daily Maintenance:

Vacuuming is the most important and efficient way of cleaning your carpet. This not only removes all dry residues from the carpet but helps it to keep its good looks. It is not easy to say exactly how often you should vacuum.

- Heavy traffic: daily
- Regular traffic: twice a week
- Light traffic: once or twice a week

Annual Maintenance:

A Thorough annual cleaning will remove all the residues left behind by the vacuum cleaner. This treatment is strongly recommended to maintain the quality of your carpet. There are several possible cleaning techniques.

Extra Maintenance:

To treat your carpet to an extra thorough cleaning you could consider steam extraction. This method consists of spraying the carpet with luke-warm cleaning water under pressure and immediately vacuuming up the liquid. To avoid shrinkage, small surface areas are treated at a time. Steam extraction removes a considerable amount of dirt from a carpet, and may be carried out annually or more often if you prefer.

► STAIN GUIDE

Stains should be removed immediately, using the appropriate products. The longer a stain is left to dry and set the more difficult it is to remove it. This is the most important rule is removing stains from the carpet. A fresh stain can very often be moved simply with water.

It is very important to treat stains carefully in order to avoid damaging the surface. Fluids should be lifted with a clean white cloth or undyed blotting paper. Larger stains should always be treated from the outer edges towards the centre. After treatment a carpet should be allowed to dry thoroughly before it is walked on again.

Y Tannins and glucose, e.g. wine, fruit, coffee

- Hot water + detergent + vinegar
- Alcohol
- Hot water + detergent + vinegar
- Enzyme detergent
- Chlorine bleach – 3% + Hot Water
- Vinegar

Deodorants and red dyes, sweat, urine

- Hot water + detergent + ammonia
- Hot water + detergent + vinegar
- Alcohol
- Chlorine bleach – 3% + Hot Water
- Vinegar

Plastic & resins, with or without pigments, such as lacquer, paint & glue

- Dry cleaning solvent
- Acetone
- Chlorine bleach – 3% + Hot Water
- Vinegar

Proteins and starch such as blood, egg, isinglass or starch

- Hot water + detergent + ammonia
- Enzyme detergent
- Peroxide bleach 3% + small amount of ammonia

Asphalt, oxidised oils and gum

- Scrape off the residue
- Dry cleaning solvent

Ink, dyes & pigment

- Hot water + detergent + vinegar. Rinse with water
- Alcohol
- Chlorine bleach 3% + Hot Water
- Vinegar

● Food stains such as salad dressing, chocolate, ketchup or mayonnaise

- Dry cleaning solvent
- Water
- Light detergent + ammonia
- Chlorine bleach 3% + Hot Water
- Vinegar

✍ Stains such as fat, oil, wax, biro, hand cream, margarine, or wax polish

- Dry cleaning solvent
- Water
- Chlorine bleach 5% + Hot Water
- Vinegar

⊕ Medical stains such as iodine or silver salt

- Detergent
- Water
- Thiosulphate + ammonia

Chewing gum

- Freeze with ice cube
- Scrape off

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CARING FOR YOUR CARPET

General Tips and information on cleaning and stain treatment

Regular vacuuming

Once your carpet is laid, vacuum lightly and frequently in the first week to remove surface lint, dust and fluff.

Continue to vacuum at least weekly to remove soil and grit. The quick removal of soil will reduce abrasive forces on the fibre. In heavy traffic areas, slow repeated vacuum strokes over the same area of carpet may be necessary. Always vacuum first against the natural direction of pile lay as this will slightly lift the pile and help unsettle and remove dirt and grit. When finishing, vacuum in the direction of pile lay to achieve a uniform finish.

Vacuum Cleaners

There are two major types of vacuum cleaners. Upright cleaners are particularly good as they usually incorporate a pile agitator such as a beater bar or revolving bristle strip that lifts the pile and facilitates the removal of dirt and grit. However, exercise care as over-use can damage the pile surface.

Barrel cleaners rely on suction removal only and most perform the task quite well. Some barrel cleaners now have power head attachments to agitate the pile in the same manner as upright cleaners.

Ensure the vacuum cleaner is kept in sound mechanical condition and brushes are cleaned and replaced when worn out.

Spot Cleaning: Do it yourself

It is important to act quickly to remove any spillage before it penetrates into the carpet fibres and pile.

In the case of spills, remove excess spillage immediately by first scraping any solids and blotting liquid with an absorbent material. Use a spoon or blunt knife to remove the bulk of semi-solids or greasy substances and follow this by blotting.

Always begin at the outer edge and work towards the centre of the stained area using a blotting or dabbing motion. After most of the spill has been absorbed, place a fresh pile of paper towels over the area and place a flat weight on them. Never rub a stain. If necessary, follow these actions with a spot remover.

Hot water injection and extraction – (steam cleaning)

Hot water extraction cleaning is generally recognised as the best way to re-vitalize and deep clean your carpet. As a general guideline, steam cleaning should be carried out at 18 month intervals, depending on the wear and use environment.

Injection cleaning and extraction machines should only be used by a skilled professional. If not performed properly, a carpet can be over-wetted which can permanently distort the carpet pile and backing materials.

Carpet cleaning: Professional service

It is advisable to have your carpet professionally cleaned about every 18 months. Professional cleaning will re-vitalize your carpet and remove soil and other matter that has settled beyond the reach of routine cleaning methods. We suggest you use a company recommended by the carpet manufacturer or a company who is a member of a professional association.

Stain Removal Guide

The following table lists some common types of stains and the steps recommended to remove them. Use each cleaning method in the sequence listed and follow the procedures under "Spot Cleaning: Do it yourself".

Origin of Stain	Nylon	Wool	Polypropylene
Beverage (tea, coffee, soft drink)	13, 14, 13,1	1, 2	
Blood	13, 15,13,3	3, 2	5, 1
Chewing Gum	16, 6 (3-5 Min) repeat if necessary	4	16, 6, 5, 1
Chocolate	13, 15, 13, 1	1, 5	6, 5, 1
Crayon/Colour Marker	6, 3, 17,3 repeat if necessary	6, 2	6, 5, 1
Fruit Juice	13, 14, 13, 1	1, 2	5, 1
Furniture Polycy	6, 13, 1	6, 5, 7	6, 5, 1
Ink (Ball point pen)	6, 13, 1	18, 2	6, 18, 1
Lipstick	6, 13, 1	6, 2, 1	18, 5, 1, 6
Nail Polish	8	8, 6	8
Oil & Grease	6, 13, 1	6, 5	6, 5, 1
Paint (oil)	6, 13, 1	9 or 10 6, 5, 7	9, 6, 5 1
Shoe Polish	6, 13, 1	6, 5	5, 1, 6
Urine (Damp Stain)	1, 15, 13, 1	5	5, 1
Urine (Dry Stain)	13, 14, 15, 13, 1	7	5, 1
Vornit	19, 13, 15, 13, 1	7	5, 1, 6
Wax (Candle)	12 or 16, 6 3 to 5 mins	11, 6	
Wine (White)	13, 14, 13, 1	1, 2	20, 5, 1
Wine (Red)	20, 1, 21	1,2	20, 5

Legend

1. Clean warm water.
2. Fabric detergent = solution of 1 teaspoon (5ml) of approved wool detergent with 1 teaspoon of white vinegar and 1 litre of warm water.
3. Clean cold water
4. Chewing gum remover (freezing agent).
5. Carpet shampoo solution.
6. Dry cleaning fluid. Caution: ensure that no flame or lighted cigarette is near, and use in well ventilated area.
7. Consult specialist.
8. Nail polish remover – should not include lanolin or be of a greasy nature.
9. Turpentine.
10. White sprit.
11. Absorbent paper and hot iron.
12. Brown paper and warm iron.
13. Detergent = 1 teaspoon clear dishwashing detergent with 1 cup warm water.
14. Undiluted white vinegar.
15. Ammonia – undiluted household ammonia, foaming type containing detergent.
16. Freeze with ice cube, shatter with blunt object and vacuum clean.
17. Solution = water and non-bleach mild detergent.
18. Methylated sprits. Caution: ensure that no flame or lighted cigarette is near and use in well ventilated area.
19. Baking soda, scrape and vacuum.
20. Absorbent powder (salt) Sprinkle on spillage, leave overnight and vacuum next day.
21. Dye stripper: Dilute 50 to 1 with cold water. Caution: Do not use on dark or patterned carpet.

While all care is taken in compiling this guide, no responsibility is accepted for claims arising from the treatments proposed. If stains fail to respond to treatments listed, call a professional carpet cleaner immediately.

Maximize the life of your carpet

Despite the traffic it endures day after day, carpet will still look good after many years with the correct maintenance.

Here are a few hints to extend the life of your carpet

- vacuum at least weekly, and have your carpet professionally cleaned by hot water extraction cleaning (steam cleaning) about every 18 months.
- Invest in a good vacuum cleaner. Not only will it clean the carpet more effectively but many of today's vacuum cleaners incorporate fine and multi-filter system to safely remove the finest particles.
- Treat spillage immediately. While today's carpets have been designed to release many common household stains, there are always exceptions. Don't use soap, ammonia, washing soda or any of the strong household cleaning agents intended for use on hard surfaces.
- Use furniture cups under chairs, tables and sofa legs.
- Periodically relocate your furniture to evenly distribute carpet wear.
- Place rugs or carpet protectors in heavy areas of traffic to protect carpet from excessive localised wear.
- Ask your retailer to match a quality underlay with the quality of your carpet. Although you don't see the underlay, the carpet and underlay are designed to work together as a complete flooring system.
- Place barrier mats outside doorways to trap dirt from shoes. Remember to clean these mats regularly.