

# Installation Recommendations

# Divino

- (1) All DIVINO vinyl planks and tiles are recommended to be installed in a room temperature between 15°C and 24°C and a floor temperature above 12°C. They have to be acclimatized in the room where the installation takes place or an equivalent area for at least 24 hours prior to the installation or until such time as the product has achieved an ambient room temperature.
- (2) Leave the DIVINO vinyl plank or tiles in the packaging during the acclimatization time, laying flat, up to 5 boxes high, stacked squarely and away from heating, cooling or windows with direct intense sunlight. Open the boxes approximately 30 minutes prior to the installation to be sure that the planks or tiles are completely acclimatized.
- (3) DIVINO vinyl planks and tiles and all the adhesives are temperature sensitive and when installed in an area with different temperature than requested, the planks and tiles are less easy to handle and the characteristics of the adhesives could change.
- (4) If there is sunlight shining on the floor and causing local temperature changes, the windows must be covered during the acclimatization time, installation, and 72 hours thereafter. Inform your customers that the window coverings should only be removed after 72 hours.
- (5) All installation methods must comply with AS/NZ Flooring Standards 1884:2013 Resilient Sheet and Tiles Installation Practice and be read in conjunction with the relevant technical data sheets (TDS) which apply to all below noted primers and adhesives. Particular attention should be paid to conducting the appropriate moisture tests to ensure the substrate meets the appropriate RH level required to meet the current NZ Flooring Standards. For installations where high heat and / or underfloor heating **are not** applicable and a specialised urethane/reactive based adhesive is therefore not recommended, all porous substrates must be firstly primed with the appropriate adhesive primer (details contained in the manufacturers adhesive TDS). In the case of Strandfloor it is essential to refer to our recommended adhesive suppliers for advice.
- (6) For installations noted in point 5, **non high heat / no underfloor heating**, once the substrate is prepared to the appropriate standard we strongly recommend installing DIVINO Dryback Vinyl Planks or Tiles with GILT EDGE PRODUCTS i.e. Giltgrip Universal Premium, Giltgrip 88 PVC Adhesive or Uzin KE66. Robert Malcolm Ltd and IVC may not be liable for any uplift and relay costs incurred if one of these adhesives has not been used.
- (7) When installing DIVINO in areas that receive constant water splash, i.e. in front of baths and shower doors, or areas that receive high heat or have underfloor heating installations, we strongly recommend the use of UZIN KR430 or UZIN KE68 Single Part Hybrid Urethane (maximum temperature 50C). Refer to the relevant TDS and **do not use any primer** with these adhesives. Should you have any doubt or encounter an unusual substrate, i.e. one not noted in point 5, please contact Gilt Edge Industries Ltd or Look Floors Ltd.
- (8) DIVINO Dryback Vinyl Plank or Tiles **MUST** be laid in a **HALF WET** adhesive when using the adhesives noted in Point 6. Higher or lower temperature and humidity levels in conjunction with airflow require site specific installer determinations as to when the adhesive is best ready to accept DIVINO. When using a single or two part urethane/reactive adhesive in high heat / underfloor heating installations apply as per the TDS.

**FAILURE TO FOLLOW THE ABOVE STEPS WILL HINDER YOUR INSTALLERS CHANCE OF A SATISFACTORY INSTALLATION AND COULD VOID THE MANUFACTURERS WARRANTY**

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