

WARRANTY



MANUFACTURERS WARRANTY.

Specifications are based on averages from normal tolerances. Such variations will not affect product performance. Materials may be changed without prior notice, when shortages occur, or when a new technology permits improvement of the products' performance. Consumers should be aware that this product is designed to be a cost effective budget floor covering.

All seams must be seam sealed as per Beaulieu of Australia and Australian Standards AS 2455 recommendations. Failure to carry out seam sealing can cause seam failure.

Slight variations might occur from dye lot to dye lot. Carpet should be installed with seams perpendicular to the major light source. All installation procedure must be as laid down in AS 2455.



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A U S T R A L I A

WARRANTY

15 YEAR STAIN RESISTANT WARRANTY

This carpet carries a limited Stain Resistant Warranty by Beaulieu of Australia Pty Ltd for commercial indoor use. The Warranty is conditional on the carpet being maintained according to AS3733 1995 "Cleaning Maintenance of Residential and Commercial Carpeting" and Beaulieu of Australia Pty Ltd maintenance guidelines.

If permanent staining occurs with an irreversible localized change of colour less than 3.5 on the "Grey Scale for Evaluating Staining" within a period of 15 years from the date of installation, the affected area will be replaced with the same carpet or one of equivalent quality, at the discretion of Beaulieu of Australia Pty Ltd, at our expense, excluding installation.

This Warranty applies only to carpet (excluding stairs) and does not extend to installation, backing, damage due to improper cleaning agents or methods, or misuse. It does not cover burns, blood, tracking, damage caused by soiling, acne medications, pets, strong acids or alkalis.

This warranty is pro rata based on 15 years of service and covers Stain only. Beaulieu of Australia Pty Ltd reserves the right to inspect and test all carpets which are the subject of a claim. Beaulieu of Australia Pty Ltd also reserves the right to have its nominated professional cleaner remove stain subject to a claim at the expense of the claimant. The Warranty is only valid to the original purchaser. All claims should be processed through an authorized Beaulieu of Australia Pty Ltd dealer. If you require any further clarification of this Warranty, please contact Beaulieu of Australia Pty Ltd.



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WARRANTY

15 YEAR LIMITED ANTI STATIC WEAR WARRANTY

This carpet carries a limited Anti Static Warranty by Beaulieu of Australia for commercial indoor use. The Warranty is conditional on the carpet being maintained according to AS3733 1995 "Cleaning Maintenance of Residential and Commercial Carpeting" and Beaulieu of Australia maintenance guidelines.

If this carpet generates a Static Electric Charge greater than 3.5 kV during a period of 15 years from the date of purchase, the affected area will be replaced with the same carpet or one of equivalent quality, at the discretion of Beaulieu of Australia, at our expense, excluding installation.

Note: Static related shocks become perceptible above 3kV, they become objectionable above 5kV.

This Warranty applies only to carpet (excluding stairs) and does not extend to installation, backing, padding, damage due to improper cleaning agents or methods, or to misuse.

This warranty is pro rata based on 15 years of service and covers Static Electric Propensity only. Beaulieu of Australia reserves the right to inspect and test all carpets which are the subject of a claim. The Warranty is only valid to the original purchaser. All claims should be processed through an authorized Beaulieu of Australia dealer. If you require further clarification of this Warranty, please contact Beaulieu of Australia



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WARRANTY

15 YEAR LIMITED WEAR WARRANTY

This carpet carries a limited Wear Warranty by Beaulieu of Australia for commercial indoor use. The warranty is conditional on the carpet being installed according to AS2455 1989 "Textile Floor Coverings Laying Practice" and maintained according to AS3733 1995 "Cleaning Maintenance of Residential and Commercial Carpeting"

The carpet is warranted that loss of pile mass through abrasive wear will not exceed 10% in any area except stairs. Beaulieu of Australia Pty Ltd will repair any area of the carpet that does not perform as warranted. If repair cannot be reasonably made by Beaulieu of Australia Pty Ltd will replace the affected area or reimburse the original purchaser according to the terms set forth under the "General Terms and Conditions" of these warranties

This limited 15-year warranty on abrasive wear is not a warranty on matting and crushing or "watermarking".

All carpets will mat or crush to some degree, simply because carpet, as a floor covering, is subjected to very high dynamic pressure as people walk on the carpet surface. However, such conditions do not constitute loss in face fibre weight. In addition, this warranty excludes such things as installation, backing, damage due to improper cleaning agents or methods, lack of protection under roller castor chairs, carts with wheels, wheelchairs, tears, pulls, cuts, pilling, burns, matting, staining, crushing, pet damage or damage caused accidents or improper use or damage due to abuse by any athletic equipment such as roller skates, ski boots or golf shoes.

"Watermarking" is a well-recognised optical phenomenon caused by irreversible changes in pile orientation in random areas in cut-pile carpets. It can occur in carpets of all fibre types (i.e. wool, nylon, polyester, polypropylene, etc) and is not considered a carpet manufacturing related problem.

This warranty is pro rata based on 15 years of service and covers Abrasive Wear only. Beaulieu of Australia reserves the right to inspect and test all carpets, which are the subject of a claim. The Warranty is only valid to the original purchaser. All claims should be processed through an authorized Beaulieu of Australia dealer.

If you require any further clarification of this Warranty, please contact Beaulieu of Australia.

TERMS AND CONDITIONS



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- Only first quality carpets (not seconds or irregulars) of Resistain® are covered under this warranty.
- These warranties apply only to indoor residential / commercial installations where the carpet has been properly installed and in accordance with acceptable industry standards.
- These warranties are non-transferable.
- Beaulieu requires the original sales receipt or other documentation acceptable to Beaulieu, which demonstrates proof of purchase prior to warranty service.
- The original purchaser shall reasonably co-operate with Beaulieu in its efforts to perform its obligations under these warranties.
- These warranties exclude carpet, which has been put to abnormal use or conditions, or abuse in anyway. "Abnormal use or conditions" includes, for example: water damage from broken plumbing, storm or flood damage. Damage from improper cleaning methods or materials, damage from improper maintenance, and others.
- These warranties are void if Beaulieu recommended care and cleaning instructions are not followed. A Beaulieu representative can help you with carpet care and cleaning information.
- Beaulieu will **repair** any area of the carpet that does not perform as warranted. If repair cannot be reasonably made, Beaulieu will **replace** the affected area of the carpet or **reimburse** the purchaser according to the following text. The choice between replacement and reimbursement is solely that of Beaulieu.
- If **replacement** is necessary, Beaulieu's responsibility under these warranties is limited to the cost of the replacement carpet and the necessary and reasonable costs to remove the original carpet and install the replacement carpet. Removal and replacement costs do not include costs for moving furniture and equipment, lost productivity, disruption of business, or other incidental or consequential expenses. If the identical carpet is not available for replacement, Beaulieu will provide carpet of comparable quality and colour. In any event Beaulieu's responsibilities are limited to the original purchase price of the carpet and its installation.
- In the event Beaulieu elects to reimburse the original purchaser instead of replacement (which is solely at Beaulieu's discretion) then Beaulieu will pay for the removal of the carpet from the affected area of the installation and will reimburse the original purchaser for the cost of the carpet. COST is defined as the purchase price plus taxes (if applicable) of the original carpet (affected area only) actually paid to the dealer by the original purchaser of the carpet. Original installation costs, padding, finance charges, delivery charges, cleaning or maintenance costs or other incidental expenses of any variety are specifically excluded.
- Beaulieu will be given a reasonable opportunity to inspect Goods were a claim is made under this clause and will determine such claim within a reasonable time.
- This warranty is in lieu of all other express warranties which now or hereafter might arise with respect to this product. **Any and all implied warranties including, without limitations, the implied warranties of merchantability and fitness for a particular use are expressly excluded. Beaulieu is not responsible for incidental or consequential damages.**

For further information call Beaulieu of Australia Pty Ltd – 1800 777 007